

ACT – Application Configuration Tool

Configure workflows. Manage cases. Deliver results.

ACT – Application Configuration Tool is a powerful workflow and case management solution, available stand-alone or as a fully integrated C@TS™ module. It enables visual design of business workflows and dynamic case handling—automatically or manually triggered, with role-based access control. ACT also includes a flexible forms designer, configurable logic, reusable components, and seamless integration—empowering administrations to manage complex cases with precision and efficiency.

How it works

ACT empowers organizations with a robust environment for workflow and case management—ready to deploy and designed for rapid impact. Its intuitive visual designer enables teams to model and adapt business processes with ease, while flexible case handling—triggered manually or automatically—ensures responsiveness to real-world scenarios. ACT combines proven best practices with configurable components, offering a scalable alternative to resource-intensive custom development. Clients benefit from optional knowledge transfer, enabling them to independently manage, evolve, and maintain workflows and cases—reducing long-term costs and fostering operational autonomy across departments.

The Big Picture

ACT is a powerful IT solution for designing and managing business processes. It enables organizations—both public and private—to optimize, visualize, and control workflows with precision and efficiency. Built on years of experience and internationally recognized best practices, ACT offers a reliable, flexible, and future-ready platform. Its clear visual process representations simplify progress tracking and bottleneck detection, while automation and smart configuration tools reduce manual effort—driving sustainable digitalization and long-term process improvement.

Quick Facts

- Solution area: **Organisations, Processes, Technological innovation**
- Administrative level: **Municipality, District, State, Federation**
- Solution process: **Digitization and technology**
- Technology: **Artificial Intelligence, Information technology**